

A Community Connect Model: Madison Health's EMR Journey with The Ohio State University Wexner Medical Center



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Objectives: Madison Health's EMR Journey

- Understand Madison Health's business needs and decision to work within the Community Connect model
- Review high-level technical infrastructure
- Review high-level implementation timeline, summary and implementation methodology
- Share the clinical impacts and benefits of this Community Connect model

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Madison
HEALTH

THE OHIO STATE UNIVERSITY
WEXNER MEDICAL CENTER

HEALTH CARE
INTEGRITY

THE OHIO STATE UNIVERSITY
WEXNER MEDICAL CENTER



<p>County of Madison, Ohio</p> <ul style="list-style-type: none">• Agricultural community• 42,000 residents	<p>Madison Health</p> <ul style="list-style-type: none">• Not-for-profit general acute care hospital• 76 licensed beds• 1,500 annual admissions• 15,000 annual ED visits• 230 FTEs
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Madison Health Business Model

- Madison Health's business drivers
- Projected benefits for choosing Connect model
 - Access to Epic EMR, integrated within a system of hospitals
 - Leverage resources and expertise
 - Core server hardware and data hosting
 - IT Help Desk (24x7x365)
 - EMR applications maintenance and support
 - EMR Help Desk
 - Meaningful Use
 - ICD10
 - Health Information Exchange Technologies



Madison Health Business Impacts

- Access to "The Machine"
- Additional services more easily implemented for affiliates
 - Billing and Coding services
 - Pharmacy services
 - Implementation services for new clinics or specialties
- Madison Health Information Technology Department Impacts
- Madison Health overall EMR decision making impacts



1.5M outpatient visits annually

56,000+ admissions annually

1,400 attending physicians

800 residents and fellows

18,000 end users

100,000+ OSUMyChart users












Improve People's Lives Through Innovation In **Research,** **Education And Patient Care.**






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 <p>26,500 Users</p>	<h1 style="margin: 0;">IHIS by the Numbers</h1>	<p>390 IT Staff</p> 
<p>Version 2014 <i>Epic</i></p>	 <p>1 Integrated EMR</p>	<p>Check! </p> <p>Good Install Good Maintenance</p>
 <p>2,500 Providers</p>	 <p>HIMSS Analytics 7 STAGE HIMSS Stage 7 Award</p>	<p>121,000 OSUMyChart Patients</p> 
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COMMUNITY PARTNER REGION COUNTRY WORLD **CONNECT**

Connect is the set of strategies and install processes that help hospitals extend Epic to independent practices and community hospitals

Ambulatory Inpatient Physician Pharmacy, ED, OB, Surgery Health Information Management Registration & Scheduling

The Ohio State University Wexner's Medical Center Connect Objectives

Engage Collaborate Share

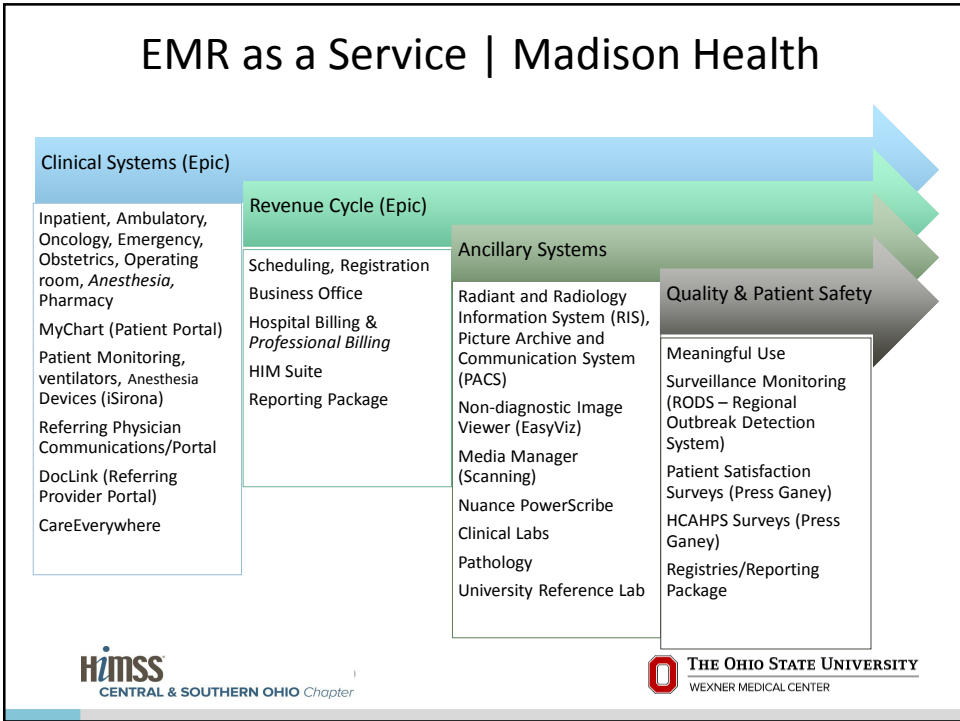
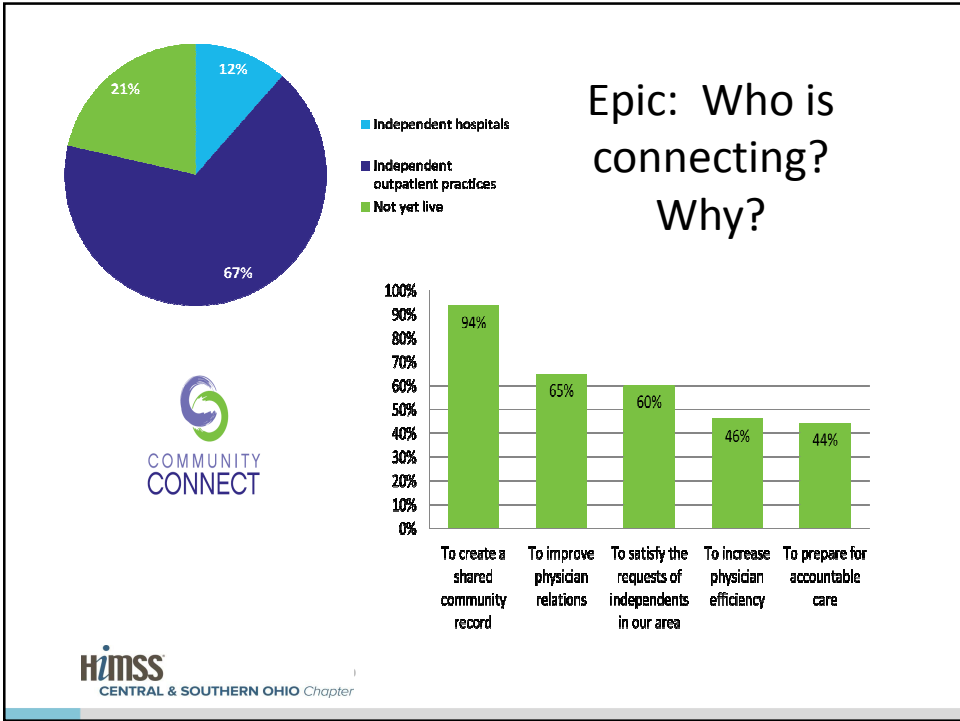
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Epic

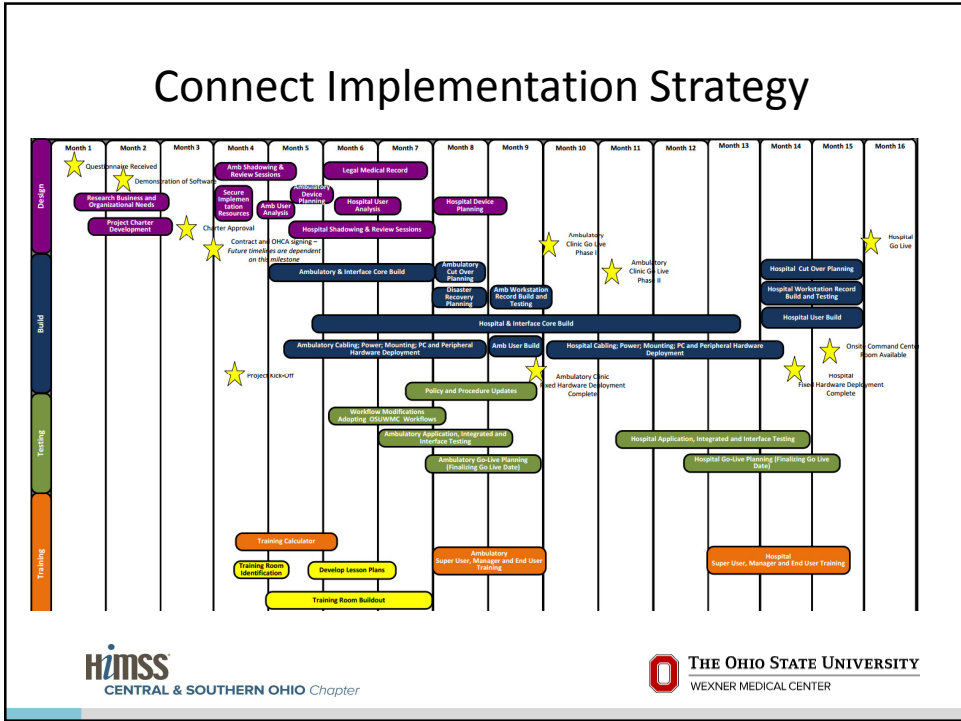
- EpicCare
 - One patient, one chart
- Community Connect
 - Creating a shared community record
- EpicCare Link
 - Remote access for community providers
- CareEverywhere
 - Exchange information between Epic and Non-Epic EMRs and HIEs

Other Epic organizations
Referring providers
Strong partners with existing EHR
Affiliated Partners
Employed
Epic
Community Connect
EpicCare Link
Care Everywhere

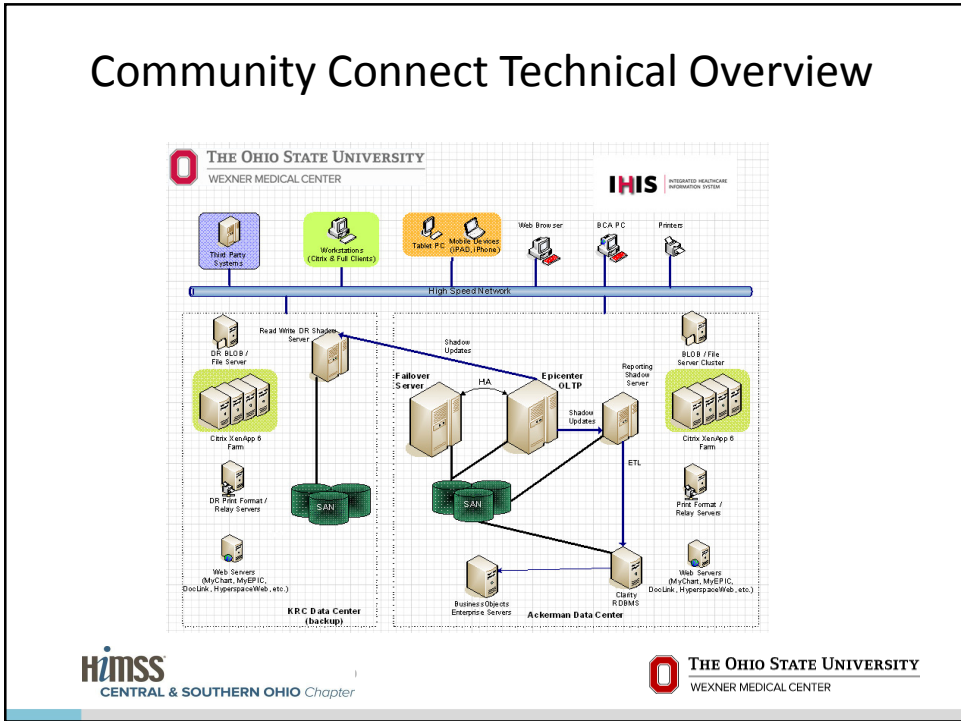
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Connect Implementation Strategy



Community Connect Technical Overview



EMR as a Service



Support Staff & Help Desk staff available 24 hours per day, seven days per week.



Integrated, specialized Teams

Personalized long term service relationships



Madison Health
Go Live
4/1/2013



Clinical Impacts of a Community Connect Model

Ease of Access

- Caregivers
- Specialty Care
- Patients

Clinical Impacts of a Community Connect Model

Clinical Benefits

- Enhances Telemedicine Workflow
- Impact on Patient Safety
- Access to Expertise and Evidence Based Practice
- Access to EMR learning opportunities

SHARED SERVICES HR INFO NEWS DEPTS. / SITES

Integrated Healthcare

IHIS Sys

IHIS Changes Coming A

To All IHIS Users:

On Tuesday, August 26, multiple systems will be updated by approximately noon on this date. System Updates page, which include:

- Ancillaries
- Nursing
- PCAs and UCAs
- Pharmacists
- Providers
- Research
- Revenue Cycle (includes billing)

On the System Updates page, you can find updates for Women and Infant, Billing, etc.). To find the most significant at the top.

I'm confused by something I see in the System Updates page. First, you can visit the [IHIS website](#). If you still can't find what you need, please contact your system administrator.

Reporting and Meaningful Use in IHIS

Aug. 21
3-4:30 p.m.
Health Sciences Library
Prior Hall
CSEAC Seminar Room 620

Seminar
Eligible for CME credit

Learn everything you need to know about running reports in IHIS

Join us as the IHIS team shows you everything you ever wanted to know about running reports in IHIS. Objectives for the free session include:

- Providing an overview of OSUWMC's Meaningful Use Program
- Reviewing your role for achieving Meaningful Use
- Reviewing OSUWMC's recent metrics on Meaningful Use compliance
- Sharing OSUWMC's recent metrics on Meaningful Use compliance
- Looking at Epic Reporting Tools and when to use them
- Reviewing data request process for requesting data
- Reviewing reporting enhancements in the Version 2014 upgrade package

No registration is needed, so stop by Thursday!

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Questions & Collaboration

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